



QUALITY POLICY

At Stoney Pinch our vision is to be the recognised supplier of choice for quality earthmoving and quarry products in the Riverland. We are committed to a consistent high standard of customer service and continual improvement.

Our Values:

- Customer Commitment
- Integrity
- Communication
- Family
- Accountability
- Continuous Improvement

Improvements throughout our business operations are crucial in meeting our objectives and maintaining our Management Systems Framework consistent with ISO-9001. The implementation of the operation and control processes through approved documented policies, standards, procedures and guidelines allows us to measure and manage this effectively.

We Aim to:

- Ensure that customer requirements are identified and met
- Seek to recruit, develop, retain and train outstanding employees and empowering them to be responsible and accountable for the quality of their work
- Develop and maintain mutual beneficial partnerships with suppliers

Our employees strive to achieve operational excellence through their commitment to providing a quality service the first time, every time, thus raising standards and continually improving the efficiency of the Stoney Pinch business.

Signature: _____

James Chappel PCBU

Date: _____

21.3.22